

# Memo

**To:** Bedminster Municipal Authority Residents

**From:** Bedminster Municipal Authority

**RE:** Updates on the water system

**DATE:** August 1, 2023

For all updates on the system, please go to [www.bedminsterma.org](http://www.bedminsterma.org). Click the **UPDATES** tab on the left. Here you will find current and previous updates on the system, and any emergencies that are happening real time. If you are experiencing any kind of emergency and do NOT see anything updated on the website, please contact the office ASAP at 215.249.1042 or use the emergency line after hours at 215.766.2626. This will alert us of the issue and we can send an operator out immediately to resolve the issue. For issues during the night, please allow time for the staff to get in and update the website accordingly. This rarely happens, but in the event that it does happen, please be patient with the posting.

The website is full of useful tools for all Authority Residents. Here you can see all the **agendas and minutes** from the meetings, go to the agendas/minutes tab on the left.

On the **Customer tab**, you can set up an account, make payments, sign up for ACH payments, sign up for E-billing where your bill is emailed to you as well as a paper copy mailed USPS, and it shows you the billing cycle for quarterly billing.

You can update your **Emergency Contact Information**, located on the left side of the website home page, under customer account, to make sure your contact number is current if there IS an emergency or flushing, you will be notified via robo call/text/email as deemed necessary by the Authority. It's imperative that this information is up to date so that we may contact you. We are updating the current Emergency Contact system to include email and text messaging! If you would like these options, please update the contact information in on the website. This is a NEW feature we had added to update our communication with our residents.

Please try and visit the website to see these updates and more! If you have any suggestions or would like to see additional information on the site, please email your suggestions to [info@bedminsterma.org](mailto:info@bedminsterma.org).